Quality Check®

Mental Health Care, Inc.

5707 North 22nd Street, Tampa, FL

Org ID: 1928

Accreditation Quality Report

The Joint Commission

Version: 6
Date: 7/7/2010

Welcome to the Joint Commission's Quality Report. We know how important reliable information is to you and your family when making health care decisions. This Quality Report will help you make the right decisions to meet your needs. Since 1951, Joint Commission has been the national leader in setting standards for health care organizations. When a health care organization seeks accreditation, it demonstrates commitment to giving safe, high quality health care and to continually working to improve that care.

The Quality Report is only one way to determine whether a health care organization can meet your needs. Discuss this report with your doctor or with other professional acquaintances before making a care decision. In addition to the accreditation status of the organization, the Quality Report uses checks, pluses, and minuses in the key area of National Patient Safety Goals - safety guidelines that target the prevention of medical errors such as surgery on the wrong side of the body and safe medication use.

Not all measures are relevant to or available for all types of health care organizations. The Joint Commission will add relevant measures of health care quality as more measures become available. Your comments are just as important to us. The content and format of the Quality Report will be updated from time to time based on changes in the health care industry and your suggestions. Please call Customer Service at 630-792-5800 or e-mail the Joint Commission at qualityreport@jointcommission.org with your comments and suggestions.

Mark R. Chassin, MD, MPP, MPH
President of the Joint Commission

Summary of Quality Information

Symbol Key

- The organization has met the National Patient Safety Goal.
- The organization has not met the National Patient Safety Goal.
- The Goal is not applicable for this organization.

For further information and explanation of the Quality Report contents, refer to the "Quality Report User Guide."

Accreditation Programs	Accreditation Decision	Effective Date	Last Full Survey Date	Last On-Site Survey Date
Behavioral Health Care	Accredited	4/24/2010	4/23/2010	4/23/2010

		Compared to other Joint Commission Accredited Organizations	
		Nationwide	Statewide
Behavioral Health Care	**2010National Patient Safety Goals**	✓	N/A *

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Locations of Care

*** Primary Location**

Locations of Care	Available Services	
Access Center 5802 North 22nd St. Tampa, FL 33610	• Behavioral Health (Non 24 Hour Care - Adult/Child/Youth)	
Adult Community Services - Palmer St 301 North Palmer Street Plant City, FL 33563	• Behavioral Health (Non 24 Hour Care - Adult) • Care Coordination (Non 24 Hour Care) • Case Management (Non 24 Hour Care - Adult) • Community Integration (Non 24 Hour Care)	• Employment Services (Non 24 Hour Care) • Peer Support (Non 24 Hour Care) • Services Supporting Rehabilitation and Resilience (Non 24 Hour Care - Adult)
Adult Community Services - Violet St 2313 West Violet Street Tampa, FL 33603	• Behavioral Health (Non 24 Hour Care - Adult) • Care Coordination (Non 24 Hour Care) • Case Management (Non 24 Hour Care - Adult) • Community Integration (Non 24 Hour Care)	• Employment Services (Non 24 Hour Care) • Peer Support (Non 24 Hour Care) • Services Supporting Rehabilitation and Resilience (Non 24 Hour Care - Adult)
Children's Community Services - Baker St. 502 Baker St. Plant City, FL 33563	• Behavioral Health (Non 24 Hour Care - Child/Youth) • Care Coordination (Non 24 Hour Care) • Case Management (Non 24 Hour Care - Child/Youth) • Community Integration (Non 24 Hour Care)	• Family Support (Non 24 Hour Care) • Mental Health (Non 24 Hour Care - Child/Youth) • Services Supporting Rehabilitation and Resilience (Non 24 Hour Care - Child/Youth)
Children's Community Services - Nebraska 5800 North Nebraska Avenue Tampa, FL 33604	• Care Coordination (Non 24 Hour Care) • Case Management (Non 24 Hour Care - Child/Youth) • Family Support (Non 24 Hour Care) • Services Supporting Rehabilitation and Resilience (Non 24 Hour Care - Child/Youth)	
Children's First Response-Idlewild 5520 West Idlewild Tampa, FL 33634	• Care Coordination (Non 24 Hour Care) • Case Management (Non 24 Hour Care - Child/Youth) • Family Support (Non 24 Hour Care) • Mental Health (Non 24 Hour Care - Child/Youth) • Services Supporting Rehabilitation and Resilience (Non 24 Hour Care - Child/Youth)	
Community Development: Safe Place 2015 Central Avenue Tampa, FL 33602	• Behavioral Health (Transitional Living - Adult) • Case Management (Non 24 Hour Care - Adult)	
Community Development: TheShop/Network/Hope/HACT 6220 North Nebraska Avenue #A #B Tampa, FL 33604	• Assertive Community Treatment (Non 24 Hour Care - Adult) • Behavioral Health (Non 24 Hour Care - Adult) • Care Coordination (Non 24 Hour Care) • Case Management (Non 24 Hour Care - Adult)	• Community Integration (Non 24 Hour Care) • Employment Services (Non 24 Hour Care) • Services Supporting Rehabilitation and Resilience (Non 24 Hour Care - Adult)

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Locations of Care

*** Primary Location**

Locations of Care	Available Services
East Henry Academy/Human Resources 2208 East Henry Avenue Tampa, FL 33610	• Behavioral Health (Non 24 Hour Care - Child/Youth) • Care Coordination (Non 24 Hour Care) • Services Supporting Rehabilitation and Resilience (Non 24 Hour Care - Child/Youth)
Emergency & Acute Care Services 2212 East Henry Avenue Tampa, FL 33610	• Behavioral Health (24-hour Acute Care/Crisis Stabilization - Adult/Child/Youth)
Family and School Support Team 4210 Bay Villa, RM 17 Tampa, FL 33611	• Behavioral Health (Non 24 Hour Care - Child/Youth) • Care Coordination (Non 24 Hour Care) • Case Management (Non 24 Hour Care - Child/Youth) • Family Support (Non 24 Hour Care) • In-Home Behavioral Health Services (Non 24 Hour Care - Child/Youth) • Services Supporting Rehabilitation and Resilience (Non 24 Hour Care - Child/Youth)
Looking Ahead 1810 Orient Road Tampa, FL 33619	• Case Management (Non 24 Hour Care - Adult)
Outpatient Services-Panos Center 1403 West Reynolds St. Plant City, FL 33563	• Behavioral Health (Non 24 Hour Care - Adult/Child/Youth) • Care Coordination (Non 24 Hour Care) • Community Integration (Non 24 Hour Care) • Family Support (Non 24 Hour Care) • Services Supporting Rehabilitation and Resilience (Non 24 Hour Care - Adult)
Outpatient Services-Main Center/Mendez School * 5707 North 22nd St. Tampa, FL 33610	• Behavioral Health (Non 24 Hour Care - Adult/Child/Youth) • Care Coordination (Non 24 Hour Care) • Family Support (Non 24 Hour Care) • Services Supporting Rehabilitation and Resilience (Non 24 Hour Care - Adult)
Short Term Residential Treatment 2214 East Henry Avenue Tampa, FL 33610	• Behavioral Health (24-hour Acute Care/Crisis Stabilization - Adult)
The Graham Home-Information Technology 2400 East Henry Avenue Tampa, FL 33610	• Behavioral Health (Residential / Group Homes - Adult)
The Red Palace 2905 East Henry Avenue Tampa, FL 33610	• Behavioral Health (Non 24 Hour Care - Child/Youth) • Care Coordination (Non 24 Hour Care) • Case Management (Non 24 Hour Care - Child/Youth) • Family Support (Non 24 Hour Care) • In-Home Behavioral Health Services (Non 24 Hour Care - Child/Youth) • Services Supporting Rehabilitation and Resilience (Non 24 Hour Care - Child/Youth)

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Locations of Care

*** Primary Location**

Locations of Care	Available Services
Transitional Housing Program 4403 West Dr. Martin Luther King Jr. Blv Tampa, FL 33614	• Case Management (Non 24 Hour Care - Adult)

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2010 National Patient Safety Goals

Symbol Key

- The organization has met the National Patient Safety Goal.
- The organization has not met the National Patient Safety Goal.
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Behavioral Health Care

Safety Goals	Organizations Should	Implemented
Improve the accuracy of the identification of individuals served.	Use of Two Identifiers	✓
Reduce the risk of health care-associated infections.	Meeting Hand Hygiene Guidelines	✓
Accurately and completely reconcile medications across the continuum of care.	Comparing Current and Newly Ordered Medications	✓
	Communicating Medications to the Next Provider	✓
	Providing a Reconciled Medication List to the Patient	✓
	Settings in Which Medications are Minimally Used	✓
The organization identifies safety risks inherent in the population of the individuals it serves.	Identifying Individuals at Risk for Suicide	✓

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